

SmartRooms

Thermal Comfort System

By Therma-Ray

ARCHITECTURAL SERIES SYSTEM

Warranty

Therma-Ray Incorporated warrants that each Architectural Series Heating Panel is free from defects in material and workmanship as herein provided for ten (10) years on the electrical operation of the panel. The painted emitting surface is guaranteed for one (1) year against discoloration due to operating temperature of the panel. If a panel fails to satisfy this warranty, Therma-Ray Incorporated will replace the panels subject to conditions hereinafter set forth. This does not include shipping or installation.

CONDITIONS OF WARRANTY

1. This warranty is void to any panel:
 - a. For which a duly completed warranty registration form has not been filled with Therma-Ray Incorporated within ninety (90) days of the purchase of the panel.
2. This warranty is void as to any panel:
 - a. If installed other than in strict accordance with instruction provided by Therma-Ray Incorporated and any and all applicable codes and regulation.
 - b. That has been operated at an excessive voltage.
 - c. Abused or damaged in any way at any time after delivery to the purchaser or purchaser's representative.
 - d. If the owner/purchaser fails to notify Therma-Ray Incorporated of the warranty claim within sixty (60) days.
3. The filing of a warranty claim pursuant to 1 (D) authorized, but does not oblige, Therma-Ray Incorporated or a representative to inspect the panel and the manner of installation, to remove and replace the panel.
4. Notwithstanding any other provision of this warranty or any applicable statutory provisions, Therma-Ray Incorporated shall not under any circumstances be liable to the purchaser for special or consequential damages or damages for breach of any express or implied warranty on this product.
5. This warranty does not cover misuse, shipping damage or use for purposes other than those intended.
6. Proof of purchase is necessary including date of purchase.

Subject to the forgoing, this warranty begins on the date of the original installation of a panel and extends for ten (10) years on the electrical operations of the panel and for one (1) year on the painted emitting surface.

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The difference between heat and comfort.

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ARCHITECTURAL SYSTEM SERIES Warranty Registration Card

We thank you for purchasing a SmartRooms product.

Important: Please keep your invoice. It is necessary for all repairs or replacement covered by this warranty. In our desire to improve customer satisfaction, we would like to hear your comments. Please fill in the warranty registration form online at www.thermaray.com or fax it to us at (506) 457-4699, or mail Therma-Ray Inc. 670 Wilsey Road, Unit 6, and Fredericton, NB, Canada E3B 7K4. The installation guide may be found at <http://www.thermaray.com/documentation.html>.

Please write your architectural series model numbers below:

Name: _____

Address: _____

City: _____

Province or State: _____

Postal or Zip Code: _____

Date of Purchase: _____ / _____ / _____
M D Y

From whom did you purchase your **SmartRooms** Architectural Series Heating Panel System?

Name of dealer or electrical contractor:

City: _____

Included in the purchase of the house? Yes No

Other (specify): _____

What led you to choose the **SmartRooms** Architectural Series Heating Panel System? (You can check more than one box).

Therma-Ray's reputation Quality

Price Information on product

Energy conservation

Other (specify): _____

How did you learn about the **SmartRooms** Architectural Series Heating Panel System?

- In a magazine At a trade show
 Through a relative or friend Electrical dealer
 Electrician
 Other (specify): _____

Why did you purchase the **SmartRooms** Architectural Series Heating Panel System?

- New construction Renovation
 Wanted warm floors Supplementary heat
 Dissatisfied with old system
 Other (specify): _____

How would you evaluate the **SmartRooms** Architectural Heating Panel System?

	Very Poor							Excellent	
Excellent Performance	1	2	3	4	5	6	7		
N/A									
Ease of connection	1	2	3	4	5	6	7	N/A	
Ease of installation	1	2	3	4	5	6	7	N/A	
Instruction manual	1	2	3	4	5	6	7	N/A	
Product information				1	2	3	4	5	6
7 N/A									
Packaging	1	2	3	4	5	6	7	N/A	

Comments and/or suggestions: _____

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